

## FREQUENTLY ASKED QUESTIONS

### Q. What is StoneTransitions®?

**A.** StoneTransitions® is the registered brand name for our premier collection of Innovative Architectural Profiles and Trim. Products include a wide variety of architectural trim and functional products plus a comprehensive line of Wall & Pier caps and Fireplace and Hearth related products.

### Q. What differentiates StoneTransitions® products from other brands of architectural trim products.

**A.** Some of the characteristics that differentiate StoneTransitions® products are as follows:

**Universal Use.** All products are designed for Universal Use with Manufactured and Natural Stone wall veneers as well as stucco, thin brick and many other wall cladding products.

#### *Engineered Design & Functionality.*

Consideration has been given to sizes, profiles, textures and colors that enhance aesthetic appeal and ease of installation. For example our watertable/sills are available in 3 different profiles, Rock faced, Traditional and Bull Nosed. Each has a sloped top surface and distinct water diversion drip groove that directs water away from the surface of facing materials. Wall & pier cap options allow you to choose the correct size and profile for any project.

**Dimensional Stability.** Due to our molding and manufacturing processes StoneTransitions® products have superior dimensional stability compared to many precast trim products. This assists in ease of installation and achieving a more aesthetically appealing finished look.

**Superior Durability.** StoneTransitions® products are manufactured to cast stone standards with a minimum 4000 PSI to withstand the harshest of weather conditions. The durability characteristics of our mix designs make usage appropriate with both manufactured and natural stone wall veneers.

**8 Color Choices.** StoneTransitions® colors are integral throughout the entire product and are available in up to 8 designer colors that have been carefully selected to match or compliment all major brands of Manufactured and Natural Stone veneers and other exterior cladding materials.

**Superior Packaging.** Designed for individual product and customer needs. Carton and pallet packaging is user friendly with regards to size, weight and quantity. Packaging materials are made from weather resistant materials. The use of dividers between finished surfaces plus foam padding and wood bracing (when appropriate) is included to protect individual pieces. Our years of experience in packaging and shipping custom sizes and shapes all over North America have enabled us to create state of the art packaging.

### Q. Tell me about the coloring process?

**A.** Color is integral throughout each product. This allows for superior color consistency. As with all natural and manufactured stone products slight variations between pieces and production runs may occur due to quarry variations or manufacturing processes and conditions. Modest color variations can enhance the overall installed appearance similar to the variations you will encounter with natural stone materials and other masonry products.

### Q. Where can I purchase StoneTransitions® products?

**A.** StoneTransitions® products are sold through a network of authorized dealers throughout North America. For information on your closest dealer contact our Customer Service Department at 1-707-258-3340 or email us at [www.stonetransitions.com](http://www.stonetransitions.com).

### Q. How are StoneTransitions® products installed.

**A.** They are installed using standard installation procedures for masonry products. Many of our products such as window & door trim, keystones, trim stones, water-bib stones, address stones and receptacle stones are designed for installation as "adhered stone veneer" eliminating the need for mechanical fastening or anchoring systems typically resulting in easier installation and lower installed cost.

### Q. Who makes StoneTransitions® products.

**A.** StoneTransitions® Products are manufactured by N.V. Cast Stone LLC. A leader in the manufacturing of premium quality Architectural Cast Stone products for over 20 years.

### Q. How do I contact StoneTransitions®?

**A.** Additional information is available from our Customer Service Department. Phone: 707-258-3340 Fax: 707-258-3350 or visit our website @ [www.stonetransitions.com](http://www.stonetransitions.com)